Session 12

CDAS Experience in Implementing a Cross-Industries System

PORT DEVELOPMENT AND COMPETITIVENESS

<u>Session 12</u>

CDAS Experience in implementing cross-industries system

Speaker: Dr. Lawrence Liaw

CDAS Experience in implementing cross-industries system

- Electronic Container Trucking System (eCTS)
- Container Management System (CMS)
- Electronic Container Equipment Interchange Receipt (e-CEIR)

Experience in implementing cross-industries system

Issues and Challenges
* Support, Co-operation and Buy-in on the new projects
* Sources of finance/Project financing – Justification paper/Proposal
* Documentation for eligibility of funding supports to intended adopters/users of systems
* Acceptance and adoption of new systems, whether new functionalities addressed the requirements of users
* Resistance to change – new systems and new ways of doing
* Manpower issues – shortage of skilled workers; matured workers not enthusiastic of learning or adopting new technologies
* Training &development – training & re-training. CSF for the project
* Project success – "bite-size" implementation is most ideal

Discussion 6

1. How to implement a similar cross-industries system in participant's country?
2. What are the consideration factors?

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What are the consideration factors?

- Group Discussion and presentation – the major themes for the 5 Groups
#1. How to secure "Buy-in" from the stakeholders in a new project ?
#2. What, How and Where to secure project financing ?
#3. How to overcome Resistance to change ?
#4. Manpower issues – What ? How ?
#5. Training – What, Where, When and How ?

Question?